



Blue Cross Anthem (PPO Only) - Notice of Possible Contract Termination
Frequently Asked Questions

UPDATE: Newport Orthopedic Institute is pleased to announce an agreement has been reached with Blue Cross Anthem PPO and there will be no interruption in coverage.

Q: Will this impact my HMO Plan?

A: No, your Blue Cross HMO Plan is not affected. This only impacts the Blue Cross Anthem PPO Plan.

Q: When will this take effect?

A: We hope to have resolution to the contract negotiations before November 1st. If a contract agreement can't be reached, starting on November 1st we can no longer accept Blue Cross Anthem PPO.

Q: What if I don't have out of network benefits?

A: Newport Orthopedic Institute is not currently contracted with Blue Cross Narrow Network to see you. However, we would be happy to offer you discount cash pricing.

Q: What other organizations are you contracted with at this time?

A: Below is a list of the many other health insurance plans we currently accept:

PPO Plans	HMO Plans	Medicare HMO Advantage Senior Plans
<p>Commercial & Medicare PPO Plans</p> <ul style="list-style-type: none"> • Aetna US Healthcare • Beech Street • Blue Shield (individual plans, including Covered California) • CIGNA HealthCare • First Health / Coventry Health • Great West Healthcare • Health Net • Medicare • Orange County PPO • OSCAR • PHCS / Multiplan • Physicians Care of California 	<p>Provided through Greater Newport Physicians (Hoag Hospital), Edinger Medical Group (IPA), and St. Joseph's Hoag Health.</p> <ul style="list-style-type: none"> • Aetna • Blue Cross • Blue Shield • Cigna • Great West Healthcare • Health Net • PacifiCare • United Healthcare • Universal Care 	<p>Provided through Greater Newport Physicians (Hoag Hospital), Edinger Medical Group (IPAs), and St. Joseph's Hoag Affiliated Physicians (IPA).</p> <ul style="list-style-type: none"> • Blue Shield 65+ • Secure Horizons, AARP, United HealthCare • SCAN



Q: What happens if I am in the middle of being treated by one of your doctors under my Blue Cross Anthem PPO plan and the contract is terminated?

A: If your treatment is part of the global period you will continue to be covered. After that period, we would help to transfer your care to an in-network provider.

Q: How will I know the outcome of the negotiations?

A: We will provide regular updates related to any changes on our website.

Q: Is there anything else I can do?

A: Yes. We need you to be an advocate for us and the care you receive. Please contact your Blue Cross Anthem member services department and attest to the value of Newport Orthopedic Institute remaining in network.

Q: Is there someone at Newport Orthopedic Institute that I can talk to about other questions that I have?

A: Yes, we are happy to answer any questions that you have. Please let any Newport Orthopedic Institute employee know that you would like to talk with a Manager from our Administration team and we will be happy to speak with you. Please call (949) 722-7038.